



Month: MAY 2019

May was our first full month with the COP program in operation and it continues to be a huge success. We started the COP program with 25 volunteers and all but 1 have been very active in making the program the success it is. The 1 volunteer that has not been active has been contacted and has indicated that she may not be able to meet the commitment and is considering leaving the program...this will be followed up in the near future.

In May we conducted a total of **29 patrols**, they included **23 foot / mobile patrol** and **6 static / special events**. The foot / mobile patrols focused on the downtown core, the bicycle / walking trails, and the area around Lake Margaret. The static events included car shows, police week events, and other community engagement events. The total volunteer hours for May was an amazing **286 hours**.

There were a few noted observations reported by the COP volunteers such as an erratic driver, a confrontation with an intoxicated male (2 incidents), and a few cases of name calling or derogatory comments towards the volunteers. Every incident like this has been or will be debriefed with the volunteers involved as well as at our next meeting so as to use this as a learning opportunity for everyone.

Overall, the feedback from the volunteers remains very positive and they appear to be gaining more public support, this will continue to take time and effort however I am confident that with the volunteers we have and their commitment to the program this will only continue to improve.

The June monthly training will focus on the use of the Speed Sign with plans to use volunteers to monitor and report back to the traffic coordinator speed results in areas identified by the community as possibly being problematic.

Hank Zehr
Inspector

CLAIMED VOLUNTEER HOURS FOR MAY 2019

Name	Type of Involvement	Date of Activity	h/Event/Act	Notes or Comments
Brad Moir	Car Patroller	5/1/2019	2	
Deborah Coenen	Car Patroller	5/1/2019	2	
David Abiuso	Monitoring	5/1/2019	2	Great patrol, nothing to report.
Angela Micallef	Car Patroller	5/1/2019	2	Nothing to report! We did get positive feedback from the community, though
Deborah Coenen	Monitoring	5/1/2019	2	Good Patrol
Gary Craig	Car Patroller	5/1/2019	2	Quiet evening, no issues. Positive patrol.
Carlos Angel	Car Patroller	5/1/2019	2	
Brad Moir	Foot/Bike Patroller	5/3/2019	2	
Sydney Lunn	Monitoring	5/3/2019	2	Involvement for this patrol was monitor for May 3rd, 2019 from 1800hrs-2000hrs. Tonights patrol was a Foot Patrol on Talbot Street "Zone", patrols tonight were Brad Moir (contact for the patrol), Carols Angel and Gary Craig. I checked in with Brad Moir who volunteered to be the contact for tonights patrol every 30mins. During the patrol there was nothing communicated out of the norm an was a good patrol. Data of communication throughout patrol was: 1750hrs- Monitor contacted patrols informing who was monitoring; 1756hrs- contact STPS dispatch to inform them of the patrol tonight using the monitor checklist; 1830hrs- first 30min check "all good, location was at Elgin Street and Wellington Street making their way back to Talbot"; 1901hrs- second 30min check " all good back at the station making another loop of Talbot Street"; 1934hrs- third 30min check "nothing out of the ordinary and all was good"; 2002hrs- fourth and final 30min check "patrol was just about at the station and going to end". Lastly, at 2017hrs phone call was made to STPS dispatch to inform that patrol was finished for this evening.
Carlos Angel	Foot/Bike Patroller	5/3/2019	2	Everything was normal, and nothing to report.
Gary Craig	Foot/Bike Patroller	5/3/2019	2	Talbot street, nothing special. Quiet night.
Joe Pollard	Monitoring	5/4/2019	2	received call from Mike Buttinger to watch for suicidal person - patrol did not see the person. patrol went well with nothing else to report.

Fred Satterley	Foot/Bike Patroller	5/4/2019	2	The public and the store owners we spoke to say that this program is great for the community. Had one complaint that I will bring up at our Team Meeting.
Lee Rowden	Foot/Bike Patroller	5/4/2019	2	
Angela Micallef	Foot/Bike Patroller	5/4/2019	2	
Carlos Angel	Monitoring	5/7/2019	2	No issues were reported by the personal in charge of the patrol. It was a mobile patrol in the A,B, and C zones today.
Brad Moir	Car Patroller	5/7/2019	2	
Sherry Malloy	Car Patroller	5/7/2019	2	Group of people hanging out in back parking lot of old "MidTown".
Gary Craig	Car Patroller	5/7/2019	2	Quiet evening, big gathering again in the alleyway behind CTP Computers. Pretty sketchy drug area
Tammy Crosby	Monitoring	5/8/2019	2	Everything went well and Angela kept me well informed.
Erin Kaastra	Foot/Bike Patroller	5/8/2019	2.5	Foot Patrol in A Zone during CMHA Sidewalk Chalk Initiative
Angela Micallef	Foot/Bike Patroller	5/8/2019	2.5	
Gary Craig	Monitoring	5/8/2019	2	Quiet evening, no issues. Positive patrol.
Deborah Coenen	Car Patroller	5/8/2019	2	Good Evening
Joe Pollard	Car Patroller	5/8/2019	2	nice quiet patrol
Erin Kaastra	Monitoring	5/9/2019	2	
Joshua Phy	Car Patroller	5/8/2019	2	Zone B and D
Brad Moir	Car Patroller	5/8/2019	2	
Jonathan Lawler	Car Patroller	5/8/2019	2	Commenced patrol at 2330hrs. Completed at 0130hrs. Patrolled B and D zones wish Josh Phy.
Sydney Lunn	Monitoring	5/10/2019	2	Involvement for this patrol was monitor for May 10th, 2019. Overall standard night, patrollers did an an encounter with a citizen at 1922hrs that will be detailed in the report.

Carlos Angel	Car Patroller	5/10/2019	2	<p>During our patrol around 7:10 pm we were stopped by a an older male on 22 Hill St. He was white an white male around 65 years old and 170 cm.s to 180 cms. height. He was in the middle of the road with his hands up making hand signals to flag us down and stop us. When I proceed to stop thinking he was going to ask us about the COP. program. Instead he star to confront us by asking us for business cards or identification, once we told him that we didn't have any. He star to argue that we were in a private driveway(and this is a public road). he was almost getting into my face by arguing that he was there for 40 years and he was the grandpa of the security of his neighborhood, Then John got out of the car and went to talked to him and 2 ladies that were the older gentleman. John talked to them about 5 minutes and explained what were we doing in the area and the ladies were happy to have us there, on the other hand Jim Jones as John told us his name latter in the van was under the influence of alcohol; was still skeptical about their presence of us in their neighbor. John told him that he was welcome to call the Police Station and report any concerned to Hank Zerhs. Then John left the Jim and came back to the van and proceed to leave the area in question.</p>
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Brad Moir	Car Patroller	5/10/2019	2	Will be in monitor report - at approximately 19:10 we were traveling southbound on Hill St, we had a man step out into the middle of the road blocking our vehicle from continuing our patrol. The man approached our driver side window and proceeded to ask us for a card (which we did not have) and then our identification. He stated that we were driving on private property. The man appeared agitated and confrontational. He appeared to be under the influence of alcohol. He asked us if we were police officers, we stated that we were not and that we were citizens on patrol. The gentleman started poking his head through the window and looking inside the vehicle. He later identified himself as Jim Jones. John Ball exited the vehicle to speak to the man and explain the program to the "concerned" citizen. The situation later deescalated and we continued on patrol. I was very concerned that Mr. Jones was going to become hostile and become violent.
Gary Craig	Car Patroller	4/10/2019	2	1 incident reported.
John Ball	Car Patroller	5/10/2019	2	Incident concerning Jim Jones. Brad Noir reported
Kathy Westelaken	Sanctioned Event Presence	5/11/2019	3.5	
Fred Satterley	Sanctioned Event Presence	5/11/2019	3.5	
Lee Rowden	Sanctioned Event Presence	5/11/2019	3	
R. Lee Vyse	Foot/Bike Patroller	5/11/2019	3	Great day for the walk at pinafore park.....
Brad Moir	Sanctioned Event Presence	5/11/2019	3	
Deborah Coenen	Training	5/14/2019	2	Awesome meeting!! Thanks Shawn for the demonstration
Gary Craig	ative Duties - Team Leads/Ad	4/16/2019	2	Informative meeting. Shared many ideas. The K9 demonstration was great and educational.
R. Lee Vyse	Training	5/14/2019	1.5	Each meeting will help with the correct training and proper procedures.....
Fred Satterley	Training	5/14/2019	1	Informative Team Meeting. Good job Hank.
Carlos Angel	Training	5/14/2019	1.5	
Brad Burke	Car Patroller	5/14/2019	3	
Jonathan Lawler	Car Patroller	5/14/2019	3	Patrolled A,B and C zones tonight

Joshua Phy	Monitoring	5/14/2019	3	At 01:50, patrollers encountered a belligerent male wielding a shovel at the corner of Manor Rd. and Chestnut St. Male began uttering threats and was verbally abusive towards volunteers. Male wanted volunteers to exit the van.
Sydney Lunn	Relative Duties - Team Leads/Ad	5/14/2019	2	Monthly meeting
Kathy Westelaken	Training	5/14/2019	1.5	COPS Meeting
Brad Burke	Sanctioned Event Presence	5/14/2019	1.5	
Matt Van Overloop	Training	5/14/2019	1	
Brad Moir	Training	5/14/2019	1	
Sherry Malloy	Training	5/14/2019	1	COPs meeting was very interesting. Enjoyed meeting Axle/Sean with the great service they provide for St.Thomas. Thanks Hank for all the extra's you do for this program, and continue to make it safe & fun for all involved. Thanks to Mike as well to assist with all our questions or concerns.
Angela Micallef	Training	5/14/2019	1	May monthly meeting
Joe Pollard	Training	5/14/2019	1.5	K9 unit was very interesting
Justin Desousa	Training	5/14/2019	1	Monthly meeting
Erin Kaastra	Training	5/14/2019	1	Monthly meeting
Brad Moir	Sanctioned Event Presence	5/15/2019	4	Shred it - Very positive response from the community. Everyone was very thankful for us providing the service.
Angela Micallef	Sanctioned Event Presence	5/15/2019	4	Everyone appreciated the shred it event! Definitely a great service
Joshua Phy	Training	5/14/2019	1	May monthly meeting
Lee Rowden	Training	5/14/2019	1	
Deborah Coenen	Monitoring	5/15/2019	2	Beautiful Patrol no issues to report
Justin Desousa	Car Patroller	5/15/2019	2	Vehicle patrol. Nothing of note.
Gary Craig	Car Patroller	5/15/2019	2	Quiet night
Sherry Malloy	Car Patroller	5/15/2019	2	No Concerns...quiet
Angela Micallef	Car Patroller	5/15/2019	2	
Kenneth Betts	Training	5/14/2019	1.5	
David Abiuso	Training	5/14/2019	1.5	Training session with K9 unit. Learned how K9 unit operates and what to do and what not to do while axle is working in our area.
Brad Moir	Sanctioned Event Presence	5/16/2019	3	529 Garage Information Session
Kathy Westelaken	Sanctioned Event Presence	5/16/2019	3	
Fred Satterley	Sanctioned Event Presence	5/16/2019	3	

Brad Moir	Foot/Bike Patroller	5/16/2019	2	<p>Positive comments about the program, negative comments towards patrollers (Fred and myself). Had a belligerent male scream at us from a block away for a few minutes. He was not paying attention when he crossed the road and almost got hit by traffic. (Talbot & Mary). Told us to "do our jobs" and used some poor language choices. This occurred while we were having a conversation with shop owners of a variety store who were very happy with the program. They were very excited to see us patrolling. Had a gentleman scream out his window well driving "get a real job". Everything this evening seemed to stem around our "job". I find this funny because we are the eyes and ears for the police service and that's exactly what we are doing. So if anything it should be "thank you for doing your job". Went to the skate park by the police station and were speaking with some youth. The first bunch that came over were great to talk to, they were interested in the program. Used this as an opportunity to let them know about the bike registry (which some of them already knew about, kudos to Tanya and everyone else promoting the registry). Then we had the same batch of youth that we seem to run into almost every Talbot street foot patrol. I was surprised to see the group that we were speaking with responded really negatively to the comments the other youth were making. Almost as if they were embarrassed to be near them speaking the way they were. Other than that we had lots of people waving at us and it appeared they were happy to see us out on patrol.</p>
Gary Craig	Monitoring	4/18/2019	2	1 incident reported.
Fred Satterley	Foot/Bike Patroller	5/16/2019	2	
John Ball	Foot/Bike Patroller	5/17/2019	2	No notes no issues
Angela Micallef	Monitoring	5/17/2019	2	
Angela Micallef	Monitoring	5/17/2019	2	
Gary Craig	Foot/Bike Patroller	4/17/2019	2	

Carlos Angel	Foot/Bike Patroller	5/17/2019	2	Noticed a group of 5 teenagers fishing. They we 4 with fishing gear and one in a red mountain bike(he was the look out for the ones fishing. I noticed that because he when by us , then turned around and when back in the direction where the other 4 teenagers were fishing. Once we whenâ€™s close to they were fishing, I noticed they running within the bushes away from us.
Brad Moir	Foot/Bike Patroller	5/17/2019	2	Noticed teenagers fishing at Lake Margaret.
Joe Pollard	Monitoring	5/18/2019	2	people were fishing at the lake. patrol got positive feedback from the community.
Brad Moir	Foot/Bike Patroller	5/18/2019	2	Patrolled Lake Margaret - Really positive response from the community, met some really nice people. Saw a few teenagers fishing at the lake. Had citizens inform us that there has recently been an issue with people having their dogs out without a leash.
Lee Rowden	Foot/Bike Patroller	5/18/2019	2	
Gary Craig	Monitoring	4/19/2019	2	Quiet night, no issues
Carlos Angel	Car Patroller	5/19/2019	2	Nothing to report
Brad Moir	Car Patroller	5/19/2019	2	
Joe Pollard	Monitoring	5/20/2019	2	monitored patrol of Lake Margaret. patrol saw 1 person fishing
Angela Micallef	Foot/Bike Patroller	5/20/2019	2	Lake Margaret area. A few complaints from residents about no signage at all to prevent people from fishing. People fish outside their homes, set up blankets, play loud music, run toy motor boats on the lake. Biggest complaint was lack of signage around lake.
Kenneth Betts	Foot/Bike Patroller	5/20/2019	2	Good patrol. People were very friendly and glad we were patrolling. Saw one person fishing. Many people had complaints about people fishing, loud noise, trash etc. and why are there no posted signs. We only saw one sign in a very inconspicuous spot. Looks as though signs should be posted at various spots around the lake.
Kyle Rolph	Training	5/14/2019	1.5	

Kyle Rolph	Foot/Bike Patroller	5/20/2019	2	Great response from Lake Margaret home owners and trail users. Saw one early to mid 20's male fishing on north side of lake halfway up lake. Little to no signage regarding restrictions on fishing. Home owners want signs posted at trail entrances. Home owners complained about large numbers of people fishing the lake , leaving messes, playing loud music, setting up chairs blocking view from their yards.
Brad Moir	Monitoring	5/21/2019	2	See Daily Log for 05/21/19 for details of event.
Carlos Angel	Foot/Bike Patroller	5/21/2019	2	A reckless driver coming from Palm st to Victor dr hi
Shawn Southern	Foot/Bike Patroller	5/21/2019	2	
Gary Craig	Monitoring	5/22/2019	2	Quiet evening, no issues. Positive patrol.
Carlos Angel	Foot/Bike Patroller	5/22/2019	2	Everything went well.
Brad Moir	Foot/Bike Patroller	5/22/2019	2	
Brad Moir	Monitoring	5/24/2019	2	
Gary Craig	Car Patroller	5/24/2019	2	3 young males in their early teens smoking marijuana on Mondanin St, also what appeared to be a drug hand off at the end of Station St. Otherwise a quiet patrol.
Carlos Angel	Car Patroller	5/24/2019	2	3 kids smoking pot in downtown close to where the old police station was. And drug deal in Ha
Brad Moir	Sanctioned Event Presence	5/25/2019	4	
Fred Satterley	Car Patroller	5/25/2019	4	Great Day,excellent turnout. One minor injury. First Aid was given.
Justin Desousa	Sanctioned Event Presence	5/26/2019	3	Car shoe Canadian Tire
Gary Craig	Sanctioned Event Presence	5/26/2019	3.5	I made an error, the Canadian tire show I should of claimed 3.5 hours, sorry
Carlos Angel	Sanctioned Event Presence	5/25/2019	4	Good reception from the community.
Gary Craig	Sanctioned Event Presence	5/25/2019	4	Sorry, the last hours claimed for myself should have been 4 hours not 2
Brad Moir	Sanctioned Event Presence	5/26/2019	4	
Matt Van Overloop	Sanctioned Event Presence	5/26/2019	4	Jumpstart Car Show
Carlos Angel	Sanctioned Event Presence	5/26/2019	4	
R. Lee Vyse	Foot/Bike Patroller	5/26/2019	4	maybe should consider to put a maximum on the number of volunteers needed for events
Fred Satterley	Sanctioned Event Presence	5/26/2019	4	Great day but got cut short due to rain.
John Ball	Sanctioned Event Presence	5/25/2019	4	

Sherry Malloy	Car Patroller	5/28/2019	4	Could not get gas card to work.??
Gary Craig	Foot/Bike Patroller	5/28/2019	4	Quiet evening, no issues. Positive patrol.
David Abiuso	Sanctioned Event Presence	5/26/2019	3.5	Patrol Event Car Show. Citizen concern speeding traffic on or near Elm and Fairview Ave. Specifically around 4-6 pm weekdays. Another citizen inquired about having patrol members checking for open garage doors to knock on doors of residents for friendly reminders.
Angela Micallef	Car Patroller	5/28/2019	4	
Gary Craig	Monitoring	5/29/2019	2	Talbot street, nothing special. Quiet night.
Shawn Southern	Foot/Bike Patroller	5/29/2019	2	
Sydney Lunn	Foot/Bike Patroller	5/29/2019	2	Overall quite night! Some
Angela Micallef	Monitoring	5/30/2019	2	
Kyle Rolph	Foot/Bike Patroller	5/30/2019	2	People were very chatty with us on the bike path. Informed of drinking and drug use taking place by bike path around the ravine.
Brad Moir	Foot/Bike Patroller	5/30/2019	2	
Gary Craig	Monitoring	5/31/2019	2	Quiet night, no issues
Brad Moir	Car Patroller	5/31/2019	2	
Lee Rowden	Car Patroller	5/31/2019	2	
Carlos Angel	Car Patroller	5/31/2019	2	Nothing to report

TOTAL HOURS FOR MAY

286